



FRAMELESS SHOWER GLASS WARRANTY & WHAT TO EXPECT

OUR PROMISE

- Call to request warranty service and within 24 hours your return visit is scheduled
- You never have to worry about us coming back – we will

MOST COMMON POST-INSTALL ITEMS

1. Minor water leakage
 - Often revealed after the first or second use
2. Door adjustment
 - May be needed after the first or second major seasonal temperature change as wall studs flex slightly

That's it. Simple, predictable, and fully covered.

ALLURING GLASS

We stand behind our work.

OUR WARRANTY COMMITMENT AND WHAT TO EXPECT

Frameless Shower Glass - Awareness & Assurance

FIRST AND FOREMOST

If you ever experience an issue after installation, **we commit to scheduling a warranty visit within 24 hours of your request**. You do not need to worry about our willingness to come back, stand behind our work, or make adjustments when needed. That commitment is non-negotiable for us.

We provide a **standard 3-year warranty** because, in our experience, the most common post-install considerations – if they occur at all – tend to surface **after the first and second uses and during the first and second seasonal weather changes**.

We use **industry-standard, nationally recognized shower glass hardware**. The Alluring Glass team has been serving the shower glass industry for nearly 20 years, and during that time it has been virtually unheard of for hinges or hardware to fail when properly installed. The systems we use are proven, reliable, and built for long-term performance.

TWO COMMON POST-INSTALLATION CONSIDERATIONS

While frameless shower systems are **largely maintenance-free**, every home behaves a little differently. Because of that, there are two normal considerations we believe are important to share upfront.

1. Minor Water Behavior

Until the glass is installed and the shower is used, it's impossible to predict exactly how water will behave in every space. Occasionally, small areas of water escape may become apparent once the shower is in use.

These situations are typically minor and easily addressed through adjustment or guidance.

2. Seasonal Wall Movement

Homes naturally expand and contract with temperature changes. During more extreme seasonal shifts – like the ones we experience in winter and summer – slight wall movement can occasionally cause a shower door to lightly graze an adjacent panel.

This is not a failure of the glass, hardware, or installation – it's a normal interaction between precision glass and residential construction.

WHAT HAPPENS IF SOMETHING COMES UP?

If either of the above occurs:

- We schedule a warranty visit within 24 hours of your request
- Most adjustments are resolved quickly, often in a single visit
- In very rare cases, a second adjustment may be needed after a future extreme weather change – but this is uncommon

Our goal is not just a beautiful installation on day one, but a shower that performs properly over time.

OUR PROMISE

We believe in clear expectations, strong communication, and standing behind our work. If something doesn't feel right, we want to know – and we will take care of it.

Thank you for trusting us with your home and your investment.

Alluring Glass

Craftsmanship. Accountability. Follow-Through.